

## Centrone Finance Privacy Policy

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### Information privacy

At Centrone Finance we care about your privacy and your trust is important to us. Should you have any queries or concerns about your privacy please contact Centrone Finance by emailing to [admin@centronefinance.com.au](mailto:admin@centronefinance.com.au)

### PRIVACY POLICY STATEMENT

At Centrone Finance, information is important for our ability to provide our customers superior service and our most important asset is your trust. The Privacy Act 1988 regulates the way Centrone Finance uses personal information provided about you. Personal Information includes any information from which you can be reasonably identified. This statement explains your privacy rights and our rights and obligations in relation to your personal information. Should you have any queries with regards to this policy, you may contact Respond Finance using our details provided in the Customer Service section below.

### Collection

Centrone Finance collects personal information that is necessary for us to process your finance application, maintain your home loan / finance facility, allow us to properly identify you and enable us to deliver you the benefits of the home loan / finance facility and keep you informed about other products, services and special offers that may be of interest to you. Parts of the information we have requested is required by the Financial Transaction Reports Act 1988. If all or part of the information requested in an Application Form is not provided then we may not be able to process your application.

### Disclosure

To assist us in providing the best possible service to you, we may disclose to and exchange your personal information with the lending institutions that we deem best suited to your needs.

### Access and Correction

You have a right to access your personal information held by Centrone Finance. Should you require such access, please contact us as per the contact details below and we will send to you a Request for Personal Information Form. We may charge a fee depending upon the type and quantity of information provided.

### Marketing

Centrone Finance will keep you informed about products, services and other special offers that may be of interest to you. However, if you do not wish these offers to be communicated to you, you can notify us using our Customer Service details listed below.

### Customer Service

If you have any queries or concerns please contact Respond Finance by emailing [admin@centronefinance.com.au](mailto:admin@centronefinance.com.au)

### The Centrone Finance Website

### Cookies

This site uses "cookies". A cookie is a small piece of information stored on your computer which is sent to the Centrone Finance web site each time you request a page. We use cookies to help us deliver a more functional and intelligent site to you.

No username, password or personal information is ever stored in a cookie.

If your browser does not accept cookies, you will not be able to use [respondfinance.com.au](http://respondfinance.com.au). To turn on cookies, use the following commands:

### Netscape Navigator

Tools - Options - Privacy - Cookies - Accept cookies from sites

### Microsoft Internet Explorer

Tools - Internet Options - Privacy - Medium Privacy (or Low Privacy, or Accept All Cookies)

### Email

Centrone Finance does not send "spam" unsolicited email. We will only contact you if you have authorised us to do so. We use these messages to provide you with information about our products and services. We may contact you to ask your opinion on our website features or processes.